



Village of Union Grove Sewer Credit Policy

The Village of Union Grove Sewer Credit Policy provides credits to sewer customer accounts for one-time swimming pool fills or for lawn irrigation using an approved sewer deduct meter. These credits help offset charges for water that does not enter the sanitary sewer system and therefore does not require wastewater treatment. Customers may apply for a credit by completing an application form. There is a separate form for pool fills and for irrigation system usage.

1. Swimming Pool Fill Credit

Customers may request a one-time sewer credit for filling a newly constructed swimming pool (above ground or in-ground only; inflatable/soft-side pools and hot tubs are not eligible).

Eligibility Requirements:

- Pool permit must be approved and on file with the Village *prior to filling the pool*.
- No outstanding balance on the customer's water/sewer account.
- Pool permit number must be provided with the application.

Process:

- Customers must track water meter readings from the beginning to the end of the fill period.
- The Village will verify usage through its meter tracking system.
- Applications must be received by September 1 to be applied to the October billing period.
- Credit applies only to usage within the April 1 – September 30 billing periods.

Credit Limit:

- Maximum of \$300 per customer.

2. Irrigation Credit (Sewer Deduct Meter)

Customers may obtain a sewer credit for water used for lawn irrigation by installing a sewer deduct meter, which tracks outdoor water use that does not enter the sewer system.

Eligibility Requirements:

- Plumbing permit must be obtained, and the installation must pass inspection by the appropriate authority.
- No outstanding balance on the customer's water/sewer account.

Process:

- Customer must schedule a service appointment with the Village Utility Department to install the sewer deduct meter.
- The meter must be properly installed and inspected before any credits can be applied.

Billing:

- A quarterly meter charge for the sewer deduct meter will appear on the customer's water bill as a separate line item. The amount of the quarterly charge is established from time to time by the Village Board as part of its utility rate schedule.

General Notes:

- Credits are not refundable in cash.
- The Village reserves the right to deny any request that does not meet the above criteria.

For questions, contact the Utility Clerk at (262) 878-1818, option 1.